

Pro Company Transportation Terms and Conditions

These Terms and Conditions (“Terms”) govern the use of Pro Company’s transportation services. By using our services, you agree to these Terms. Please review them carefully before booking or using our transportation services.

1. Acceptance of Terms

By using Pro Company’s transportation services, you agree to be bound by these Terms. If you do not agree with any of these Terms, you must not proceed with booking or using the services.

2. Service Overview

Pro Company provides transportation services for personal, corporate, pet, and event transportation needs using a fleet of Tesla Model Y vehicles. Services are subject to availability and may be modified based on specific requests.

3. Booking and Payment

a) Booking Confirmation:

- Transportation services must be booked through our website or by contacting Pro Company directly. A booking is only confirmed once you receive a confirmation email from us.

b) Payment:

- Full payment is required at the time of booking unless alternative arrangements have been made. For larger corporate or event bookings, a deposit may be requested.
- Failure to make a timely payment will result in the cancellation of your booking or a late payment fee added to your payment.

c) Modifications:

- Changes to bookings must be made at least 24 hours prior to the service. We will try to accommodate any requested changes, but they are subject to availability and additional fees may apply.

4. Cancellations and Refunds

a) Client Cancellations:

- Cancellations made at least 7 days prior to the scheduled service are eligible for a full refund.
- Cancellations made within 7 days hours of the scheduled service may incur a cancellation fee.
- No-shows or last-minute cancellations are non-refundable.

b) Pro Company Cancellations:

- In rare cases, we may need to cancel a booking due to unforeseen circumstances (e.g., weather, or vehicle issues). In such cases, Pro Company will offer an alternative date or a full refund.

5. Client Responsibilities

a) Passenger Conduct:

- Passengers must adhere to all safety guidelines while using our transportation services. Pro Company reserves the right to terminate a journey if a passenger's behavior poses a safety risk or violates these Terms.

b) Personal Belongings:

- Passengers are responsible for all personal items brought into the vehicle. Pro Company is not liable for lost, stolen, or damaged belongings.

6. Liability and Limitations

a) Liability for Delays:

- Pro Company is not liable for delays caused by traffic, road conditions, or other circumstances beyond our control. We will make every effort to meet scheduled times but recommend booking services with enough time to accommodate unforeseen delays.

b) Damage to Vehicles:

- Passengers may be held liable for any damage caused to the vehicle due to negligence, misconduct, or the transportation of prohibited items. Pro Company reserves the right to recover costs for repairs.

c) Force Majeure:

- Pro Company is not liable for any failure to provide services due to circumstances beyond our control, including but not limited to natural disasters, accidents, or governmental actions.

7. Insurance

All Pro Company vehicles are insured according to provincial requirements. This insurance covers passengers during transportation; however, personal belongings are not covered under this insurance.

8. Privacy and Data Protection

a) Data Collection:

- Pro Company collects personal data (such as name, contact details, and payment information) for the purposes of booking and service fulfillment. All data is stored securely and used in accordance with our Privacy Policy.

b) Confidentiality:

- Pro Company does not share personal data with third parties unless required to complete the transaction or comply with legal obligations.

9. Governing Law

These Terms are governed by the laws of the Province of New Brunswick. Any disputes arising from the use of Pro Company’s transportation services will be subject to the exclusive jurisdiction of the courts in New Brunswick.

10. Changes to Terms

Pro Company reserves the right to modify these Terms at any time. Changes will be effective upon posting on our website. Continued use of our services after any changes have been posted constitutes your acceptance of the revised Terms.

11. Contact Information

For questions or concerns regarding these Terms, please contact us at:

- **Email:** info@procompany.ca
- **Phone:** +1 506 479 0010

Print Name: _____

Signature: _____

Date: _____

Pro Company
Representative: _____